

**APPENDIX D
PRICING AND SERVICES INDEX**

Security Services Categories	Customer Discount		
	Small Customer	Medium Customer	Large Customer
DIR Managed IT Security Services			
A. External controlled penetration testing			
1. Scanning	20%	20%	20%
2. Penetration testing	20%	20%	20%
3. WAR Dialing	20%	20%	20%
4. WAR Driving	20%	20%	20%
5. Social Engineering	20%	20%	20%
6. Applications Assessment	20%	20%	20%
B. Security Monitoring and Management Services			
1. NIDS/NIPS Systems			
a. Cyber Attack Alerts	15%	15%	15%
b. Cyber Attack Countermeasures	15%	15%	15%
c. Configuration Management of Monitored Devices: Security Hardware	15%	15%	15%
d. Configuration Management of Monitored Devices: Security Software	15%	15%	15%
2. Host and Applications Log Monitoring			
3. Network attack activity			
4. Continuous event identification	15%	15%	15%
5. Advanced analysis and correlation of security events	15%	15%	15%
6. Expert human interpretation	15%	15%	15%
7. Timely response and escalation procedures	15%	15%	15%
8. Dynamic online reporting	15%	15%	15%
9. Security management and event responses ractices	15%	15%	15%
10. Intrusion detection and response	15%	15%	15%
IT Security Services			
A. Security Governance and Advisory Services			
1. HIPAA Planning and Implementation	20%	20%	20%
2. Texas Administrative Code, Chapter 202	20%	20%	20%
3. Texas Government Code, Chapter 2059	20%	20%	20%
B. Network infrastructure discovery, mapping and inventory services			
1. Connection and configuration	20%	20%	20%
2. Scanning	20%	20%	20%
3. Topology mapping	20%	20%	20%
4. Network utilization and change detection	20%	20%	20%
5. Network forensics and hot fix detection	20%	20%	20%
C. Infrastructure Services			
1. Firewall and VPN policy and architecture review	20%	20%	20%
2. ISB/IPS policy and architecture review	20%	20%	20%
3. Access control/identity management review/integration services	20%	20%	20%
4. Network architecture review	20%	20%	20%
5. Host hardening and secure build development	20%	20%	20%
6. Disaster Recovery plan review, development and telecommunications redundancy	20%	20%	20%
7. High availability architecture review and development	20%	20%	20%
D. Risk and Vulnerability Assessment Services			
1. Perimeter vulnerability scans	20%	20%	20%
2. Perimeter penetration scans	20%	20%	20%
3. Internal network vulnerability assessments	20%	20%	20%
4. Network risk assessments	20%	20%	20%
5. Host vulnerability assessments	20%	20%	20%
6. Host risk assessments	20%	20%	20%
7. Applications architecture assessment	20%	20%	20%
8. Applications penetration testing	20%	20%	20%
9. Secure code reviews	20%	20%	20%
10. Secure applications development services	20%	20%	20%
11. Commercial product assessment	20%	20%	20%
12. Data security assessment	20%	20%	20%
E. Implementation Services			
1. Security product deployment & configuration services	20%	20%	20%
2. Firewall/VPN deployment and configuration services	20%	20%	20%
3. NIDS/NIPS deployment and configuration services	20%	20%	20%
4. HIDS/HIPS deployment and configuration services	20%	20%	20%
5. PKI and access control design and implementation services	20%	20%	20%
F. Incident Response Services			
1. Virus outbreak assistance	20%	20%	20%
2. Ciber attack response assistance	20%	20%	20%
3. Forensic services	20%	20%	20%
4. Remediation services	20%	20%	20%
G. Security Support, Intelligence and Alerting Services			
1. Firewall support services	20%	20%	20%
2. Virus outbreak notification services	15%	15%	15%
3. Vulnerability alerting services	15%	15%	15%
4. Internal threat alerting services	15%	15%	15%
5. External threat alerting services	15%	15%	15%
H. Security Training Services			
1. Firewall training	20%	20%	20%
2. Security awareness training program development	20%	20%	20%
3. End user security awareness training	20%	20%	20%
4. Infrastructure security principles training	20%	20%	20%
5. Applications security principles training	20%	20%	20%
6. Forensic/Incident response training	20%	20%	20%
7. Windows security training	20%	20%	20%
8. Hacking techniques and tools training	20%	20%	20%
9. Compliance reporting	20%	20%	20%
10. Security Policy and Guideline Development	20%	20%	20%