

July 20, 2004



Mr. Tim Barto
DYONYX
1235 North Loop West
Suite 1220
Houston, TX 77008

Dear Tim,

I wanted to let you know how much I appreciate and value the services that you and your team provide our company with.

It is enough to keep up with thirty plus locations and our internal and external customers, not to mention having to deal with network security issues and the latest products and services we need to do our job. I regard DYONYX as a true technology partner that I can count on for all of the above.

Every one I have encountered to date on your team has been extremely knowledgeable and efficient, which was my biggest concern in hiring a consulting firm.

Please pass my comments along to Talbot, Greg, Bjorn, Scott and the rest of the DYONYX Team, and feel free to reference me as a very happy customer.

Sincerely,

Jason Duncan
Director of IT