



Case Study



Client Profile

Deloitte & Touche (also referred to as **Deloitte Touche Tohmatsu**, and branded as **Deloitte**.) is one of the largest professional services firms in the world and one of the Big Four auditors..

According to the firm's website as of 2007, Deloitte has approximately 150,000 professionals at work in over 148 countries, delivering audit, tax, consulting, and financial advisory services.

Executive Summary

Because of our similar methodologies, hands on IT support capabilities and demonstrated customer solutions focus, DYONYX has worked with Deloitte customers over the past ten years, including recent relevant work with Pride International Drilling, El Paso Electric, Superior Offshore International, Inc. to name just a few. Specifically, for Superior Offshore International (SOI), DYONYX was requested to provide immediate support of Trinidad Vessel IT operations which includes server management, desktop support, printer remediation, Blackberry support and VPN and VSAT remote diagnostics. In the middle of providing support of this critical international location, our staff was faced with an emergency office relocation due to flooding from a looming hurricane. This was accomplished with minimal disruption to end users, via close coordination with corporate IT staff in Houston. DYONYX also provided Helpdesk management services, installing standard operating procedures, training and improved support levels to the enterprise end users. DYONYX was also tasked with designing and provisioning the existing 19 servers into our virtualized datacenter environment and subsequently providing managed hosted support of all ERP, Blackberry, Database and Windows server infrastructure. Future plans also include Voice Over Internet Protocol (VoIP), and Video Tele- Conferencing (VTC) systems to support rapidly expanding SOI global operations in the Middle East and South Africa.



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for business, government and our country.

DYONYX LP, is a privately held information technology and management consulting firm dedicated to helping clients across the nation improve their productivity and security and reduce their cost and risk through a proven set of methodologies, extensive experience, deep skills and world class service at reasonable rates.

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